

Privacy Policy

Effective Date: July 16, 2026

Privacy Policy for Architects of Comfort, Inc.

Architects of Comfort, Inc. ("Architects of Comfort," "AOC," "we," "our," or "us") respects your privacy and is committed to protecting the personal information you provide when visiting our website or using our services.

By accessing or using our website, you agree to the practices described in this Privacy Policy.

1. Information We Collect

We may collect the following information:

Personal Information

- Name
- Email address
- Phone number
- Mailing or project address
- Company name (if applicable)
- Information you submit through contact forms
- Project descriptions
- Photos, plans, drawings, or documents you voluntarily upload

Technical Information

We may automatically collect:

- IP address
- Browser type
- Device information
- Operating system
- Pages visited
- Date and time of visits
- Referring websites
- Cookies and analytics information

2. How We Use Your Information

We use your information to:

- Respond to inquiries
- Schedule consultations
- Prepare estimates and proposals
- Perform contracted services
- Process payments
- Improve customer service
- Improve website performance
- Send appointment reminders
- Send project updates
- Communicate regarding your project
- Comply with applicable laws

We do **not** sell your personal information.

3. Cookies

Our website may use cookies and similar technologies to:

- Remember user preferences
- Improve website functionality
- Measure website traffic
- Analyze visitor behavior

You may disable cookies through your browser settings.

4. Analytics

We may use services such as Google Analytics or similar providers to understand how visitors interact with our website.

These providers may collect anonymous usage information in accordance with their own privacy policies.

5. Communications

If you provide your email address or phone number, you consent to receiving communications regarding:

- Estimates
- Scheduling
- Project updates
- Billing
- Customer service

You may opt out of marketing communications at any time.

6. Text Messaging

If you choose to receive SMS communications:

- Message and data rates may apply.
 - Message frequency varies.
 - You may reply STOP at any time to opt out.
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7. Payment Information

Payments may be processed through secure third-party payment processors.

Architects of Comfort does not store complete payment card information on its servers.

8. Sharing Information

We may share information with:

- Employees
- Independent contractors

- Subcontractors
- Material suppliers
- Payment processors
- Insurance providers
- Government agencies when required by law

Information is shared only as reasonably necessary to perform services or comply with legal obligations.

9. Data Security

We implement commercially reasonable safeguards designed to protect your information against unauthorized access, disclosure, alteration, or destruction. However, no method of transmission or electronic storage is completely secure.

10. Retention of Information

We retain information for as long as necessary to:

- Complete projects
 - Maintain business records
 - Meet warranty obligations
 - Resolve disputes
 - Comply with legal and tax requirements
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11. Children's Privacy

Our website is not intended for children under the age of 13, and we do not knowingly collect personal information from children.

12. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those websites.

13. Your Rights

Depending on your state of residence, you may have the right to:

- Request access to your personal information
- Request correction of inaccurate information
- Request deletion of certain information
- Request information about how your data is used
- Opt out of certain data-sharing activities where applicable by law

To exercise these rights, contact us using the information below.

14. Changes to This Policy

We may update this Privacy Policy from time to time. Updates become effective upon posting to this website.

15. Contact Us

Architects of Comfort, Inc.

246 Robert C. Daniel Jr. Parkway #1185
Augusta, Georgia 30909

Phone: (844) 50-COMFORT

Email: greatbuilders@architectsofcomfort.com

If you have questions regarding this Privacy Policy, please contact us using the information above.

